

# Intabio Software 1.2 Installation Guide



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## Introduction

This guide supplies information about, and procedures for, the installation of the Intabio software 1.2, which includes system control and data analysis functions.

For information about new software features, enhancements, and known issues, refer to the document: *Release Notes*, which is included with the software package.

## Requirements

### Computer Requirements

The Intabio software must be installed on the SCIEX-supplied computer.

The Intabio Data Analysis software can be installed on a computer that is supplied by the customer and meets the minimum requirements for the Windows 10, 64-bit operating system.

### Compatible Software

The table that follows shows the applications that are compatible with the Intabio software 1.2.

**Table 1 Compatible Software**

Software Name	Additional Information
SCIEX OS software 3.1.6 or 3.4.5	Version 3.4.5 is required for the enhanced calibration workflow.
Biologics Explorer software 3.1 or later	Version 6.0 is required for the enhanced calibration workflow.

## Installation Instructions

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**Note:** Internet access is required to download the software. To decrease the time required for the installation, we recommend that all of the required software and materials be downloaded before the scheduled installation.

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# Install the Intabio Software

### Prerequisites

- Make sure that a license key is available. The license key might be supplied on a printed activation certificate or in an e-mail from SCIEX Now. If the license key is missing, then contact a SCIEX sales representative.
- If a Windows update is in progress, then wait until the update is completed.
- If a restart is required after a Windows update, then restart the computer before the start of the installation.
- Make sure that the computer is connected to the Intabio ZT system with a USB cable.

1. Log on to the computer as a user with Administrator privileges.
2. Make sure that all of the applications are closed.
3. Download the required zip file from [sciex.com/software-downloads](https://sciex.com/software-downloads).

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**Tip!** To prevent installation issues, save the file to the local computer, in a location other than the desktop. Then, before the installation starts, disconnect the external USB storage devices.

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4. After the download is complete, right-click the downloaded file, and then click **Extract All** to extract the installation package.
5. Double-click the applicable file:
  - To install the Intabio software for system control and data analysis: `Intabio Software.exe`
  - To install the standalone Intabio Data Analysis software: `Intabio Data Analysis Software.exe`
6. Follow the on-screen instructions.  
If a prompt to install the device software shows, then click **Install**.
7. If a prompt to restart the computer shows, then click **OK**.  
The computer restarts.

## Electronic Licensing

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**Note:** Do not change the computer date and time after the license is activated. If the date and time are changed after the license is activated, then the software might not operate correctly.

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**Note:** Do not change a node-locked license file. Changes to the license file make the license invalid. The license cannot be recovered.

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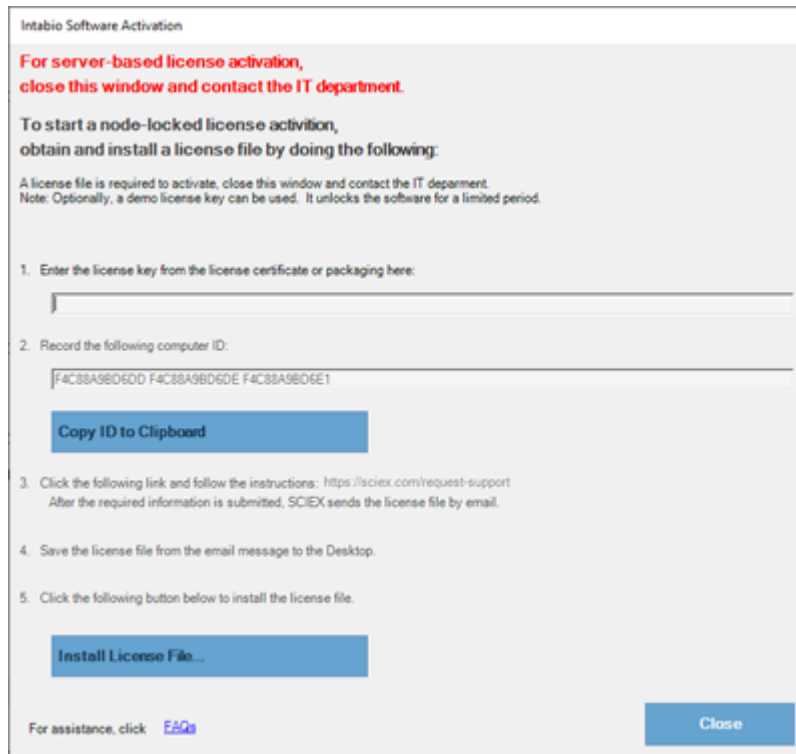
## Activate a Node-Locked License

### Prerequisites

- A license key is available.

1. On the desktop, double-click the Intabio software icon.

**Figure 1 Activation Dialog**



2. In step 1 of the Activation dialog, type the license key.  
The license key might be supplied on a printed activation certificate or in an e-mail from SCIEX Now. If the license key is missing, then contact a SCIEX sales representative.

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**Note:** The license key starts with AID and is followed by 32 characters: 8 segments of 4-digit codes divided by hyphens.

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When the license key is supplied, the **Copy ID to Clipboard** and **Install License File** buttons and the link in step 3 of the Activation dialog become available.

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3. In the Activation dialog, click the link in step 3.  
The SCIEX Login web page opens.
4. To log on to a SCIEX account, click **Log In** or **Create an Account**.  
  
When account creation or logon is complete, the SCIEX software activation web page opens. The first name, last name, and e-mail address of the user are shown in the first three fields.  
  
If a license will be activated for the Intabio software on this computer, then the **License Key** field shows the correct information.
5. (Optional) If a license will be activated for the Intabio software on a different computer, then type the computer ID and license key.  
The computer ID is the MAC address of the network port that is used to connect the computer to the network.
6. (Optional) If the **Computer ID** field is empty, then do this:
  - a. In the Activation dialog, click **Copy ID to Clipboard**.
  - b. In the SCIEX software activation web page, paste the ID in the **Computer ID** field.
7. (Optional) In the **Nickname** field, type a name.
8. In the **Select Your Instrument** field, select an instrument from the list.
9. In the **Serial Number** field, type the serial number of the Intabio ZT system.  
The serial number is on the back panel.
10. Click **Submit**.  
A message shows that an e-mail with the license file will be sent.
11. In the **Install License File** dialog, click **Install License File**, and then select the location to save the license file.  
If the license file is valid, then the Activation dialog closes and the Intabio software opens to show the Home page.

## Intabio ZT System Documentation

For a list of the software guides that are installed with the Intabio software, refer to the table: [Table 2](#). These guides are available from the **User Guides** tile on the Home page in the Intabio software.

To open the document: *Help*, click the ? in the software.

The software guides are installed in the folder: <drive>:\Program Files\Intabio Software.

**Table 2 Software Documentation**

Document	Description
<i>Software Installation Guide</i>	Supplies procedures for installation of the software.
<i>Release Notes</i>	Gives a description of new features and software issues.
<i>Help</i>	Supplies procedures for configuration and use of the Intabio software to create methods, acquire samples, and analyze data.

Hardware guides are available on the documentation USB for the system.

**Table 3 Hardware Documentation**

Document	Description
<i>Intabio ZT System User Guide</i>	Supplies procedures for operation and maintenance of the Intabio ZT system.
<i>Intabio ZT System Site Planning Guide</i>	Supplies information about how to prepare the site, as well as the materials required for installation of the system.

**Note:** The latest versions of the documentation are available on the SCIEX website, at [sciex.com/customer-documents](http://sciex.com/customer-documents).

## Contact Us

### Addresses



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### Customer Training

- Global: [sciex.com/contact-us](https://sciex.com/contact-us)

### Online Learning Center

- [SCIEX Now Learning Hub](#)

### SCIEX Support

SCIEX and its representatives have a global staff of fully-trained service and technical specialists. They can supply answers to questions about the system or any technical issues that might occur. For more information, go to the SCIEX website at [sciex.com](https://sciex.com) or use one of the following links to contact us.

- [sciex.com/contact-us](https://sciex.com/contact-us)
- [sciex.com/request-support](https://sciex.com/request-support)

### Cybersecurity

For the latest guidance on cybersecurity for SCIEX products, visit [sciex.com/productsecurity](https://sciex.com/productsecurity).

### Documentation

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**Note:** To request a free, printed version of this document, contact [sciex.com/contact-us](https://sciex.com/contact-us).

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