



Preparation Guide

Analyst Software to SCIEX OS Software Upgrade

This document is provided to customers who have purchased SCIEX equipment to use in the operation of such SCIEX equipment. This document is copyright protected and any reproduction of this document or any part of this document is strictly prohibited, except as SCIEX may authorize in writing.

Software that may be described in this document is furnished under a license agreement. It is against the law to copy, modify, or distribute the software on any medium, except as specifically allowed in the license agreement. Furthermore, the license agreement may prohibit the software from being disassembled, reverse engineered, or decompiled for any purpose. Warranties are as stated therein.

Portions of this document may make reference to other manufacturers and/or their products, which may contain parts whose names are registered as trademarks and/or function as trademarks of their respective owners. Any such use is intended only to designate such products as those manufacturers' products and does not imply any right and/or license to use or permit others to use such manufacturers' and/or their product names as trademarks.

SCIEX warranties are limited to those express warranties provided at the time of sale or license of its products and are the sole and exclusive representations, warranties, and obligations of SCIEX. SCIEX makes no other warranty of any kind whatsoever, expressed or implied, including without limitation, warranties of merchantability or fitness for a particular purpose, whether arising from a statute or otherwise in law or from a course of dealing or usage of trade, all of which are expressly disclaimed, and assumes no responsibility or contingent liability, including indirect or consequential damages, for any use by the purchaser or for any adverse circumstances arising therefrom.

(GEN-IDV-09-10816-E)

The SCIEX clinical diagnostic portfolio is For *In Vitro* Diagnostic Use. Product(s) not available in all countries. For information on availability, please contact your local representative or refer to sciex.com/diagnostics. All other products are For Research Use Only. Not for use in Diagnostic Procedures.

Trademarks and/or registered trademarks mentioned herein, including associated logos, are the property of AB Sciex Pte. Ltd., or their respective owners, in the United States and/or certain other countries (see sciex.com/trademarks).

AB Sciex™ is being used under license.

© 2026 DH Tech. Dev. Pte. Ltd.



Contents

- 1 Introduction 4**
 - About the Upgrade Procedure 4

- 2 Prerequisites 6**

- 3 Postrequisites 8**

- A Move the Analyst Software License 10**

- B Learning Resources 13**

- Contact Us 15**
 - Addresses 15
 - Customer Training 15
 - Online Learning Center 15
 - SCIEX Support 15
 - Cybersecurity 16
 - Documentation 16

This guide gives support for upgrades from the Analyst software to the SCIEX OS software to make the upgrade procedure as easy as possible. Use this guide to learn about the upgrade procedure and some of the important differences between the Analyst software and the SCIEX OS software. Before the upgrade procedure starts, make sure to do the prerequisite and learning tasks. After the upgrade is complete, make sure to do the postrequisite tasks. A list of learning resources is also supplied.

About the Upgrade Procedure

The upgrade procedure must be done by a trained SCIEX field service employee (FSE).

Note: If an issue is identified and the system requires repair, then the customer is responsible for the cost of the repair, unless a SCIEX warranty or service contract supplies coverage of the required repairs.

Note: If the connected LC system requires a modification, for example, a firmware update, to be compatible with the version of SCIEX OS software to be installed, then the customer is responsible for the cost and must schedule the modification, except to the extent that the LC system is covered by a SCIEX warranty or service contract.

During the upgrade procedure, the FSE does performance testing of the system with the same SCIEX calibration solution two times. Before the upgrade, the FSE does the first test with the Analyst software. After the upgrade, the FSE does the second test with the SCIEX OS software. These tests make sure that system performance is approximately equivalent before and after the upgrade. If the LC system is supported in the SCIEX OS software and connected to the mass spectrometer, then the FSE also does a communication test with the LC system.

Note: No specifications for system performance or operation are included in the upgrade procedure. The results after the upgrade must be approximately equivalent to the results before the upgrade.

The upgrade procedure does not include validation of customer-specific analytical protocols or method validation and does not replace an Operational Qualification (OQ) or a Performance Qualification (PQ). Separate Installation Qualification (IQ), OQ, and PQ services are available, if required. For more information, contact your SCIEX representative.

When the upgrade procedure is completed, the FSE gives a brief introduction to the SCIEX OS software. To learn more about the SCIEX OS software, refer to the section: [Learning Resources](#). If customized training options are required, then contact your SCIEX representative.

To keep system performance optimal, the Analyst software is removed after the upgrade procedure is completed. If the Analyst software is required for data analysis, then the license must be moved to another computer. Refer to the section: [Move the Analyst Software License](#).

Important Information For New Users of the SCIEX OS Software

Improved algorithms and automatic data-processing in the SCIEX OS software might cause some values that were analyzed with the Analyst software to change. To continue to do data analysis with the Analyst software, move the license to a different computer, and then do data analysis on that computer. Refer to the section: [Move the Analyst Software License](#). To do data analysis with the SCIEX OS software, import data that was acquired with the Analyst software, and then do data analysis. Refer to the document: *Help* for the SCIEX OS software.

To learn more about the differences between the Analyst software and the SCIEX OS software, make sure to do all of the applicable prerequisite tasks and the recommended learning given in the sections: [Prerequisites](#) and [Learning Resources](#).

Prerequisites

2

The tasks given in this table must be done by the customer before the procedure can start.

Note: For SCIEX Triple Quad 5500 systems and QTRAP 5500 systems that have the original instrument control board (ICB) installed, we recommend to upgrade the system with the Signal Upgrade kit. This upgrade is required for optimal system performance with the SCIEX OS software. To find the ICB version that is installed, open **Sample Information** for any data file that was acquired with the system, and then look in the **Firmware Version** column of the **Device Properties** table. The identification code for the ICB is adjacent to the firmware version for the mass spectrometer. If the code shown in the **Device Properties** table is `PIB0101`, then the original ICB is installed. For more information about how to find the ICB version or to buy a Signal Upgrade kit, contact your SCIEX sales representative.

Prerequisites	Complete
Complete the <i>SCIEX OS software overview</i> eLearning course, which is available at SCIEX Now Learning Hub .	<input type="checkbox"/>
Make sure that the computer meets the specifications for the SCIEX OS software. Refer to the document: <i>Installation Guide</i> for the SCIEX OS software.	<input type="checkbox"/>
Get the required licenses for the SCIEX OS software. Note: The SCIEX OS software requires a CFR licence to use the audit trail feature. To buy a CFR license, contact your SCIEX sales representative.	<input type="checkbox"/>
Make sure that the abservice user account is available on the computer.	<input type="checkbox"/>

Prerequisites	Complete
<p>Note: Every SCIEX computer is configured with a local Administrator-level account, abservice. This account is used by SCIEX service and technical support to install, service, and support the system. Do not remove or deactivate this account. If the account must be removed or deactivated, then prepare an alternative plan for SCIEX access, and communicate it to the local FSE.</p>	
<p>Make sure that the USB ports on the computer are enabled for the FSE. The USB ports are required for the FSE to do performance testing of the system after installation of the SCIEX OS software.</p>	<input type="checkbox"/>
<p>If the configuration of the Analyst software was customized, then make a record of the customizations so they can be made in the SCIEX OS software after the upgrade is complete.</p>	<input type="checkbox"/>
<p>Make a backup copy of all of the data on drive C: and drive D: on the computer. Save the backup copy to an external location.</p>	<input type="checkbox"/>
<p>Make backup copies of all of the report templates and libraries on the computer. Save the backup copies to an external location.</p>	<input type="checkbox"/>
<p>Make a backup copy of all SCIEX software licenses. Make sure to include the licenses for any SCIEX add-on software products. Save the backup copy to an external location.</p>	<input type="checkbox"/>
<p>Supply the correct chemical standards kit for the mass spectrometer. Make sure that the chemical standard kit is not expired on the day of the upgrade procedure. To buy the correct chemical standards kit, contact your SCIEX representative.</p>	<input type="checkbox"/>
<p>Go to https://sciex.com/support/product-security/general-security-guidance, and then read the <i>General Security Guidance</i>. Use the information given there to make sure that the computer is compliant with as many of the recommendations as possible.</p>	<input type="checkbox"/>

Postrequisites

3

After the upgrade is completed, the customer must do all of these tasks, if applicable.

Postrequisites	Complete
Install anti-virus and backup software.	<input type="checkbox"/>
If network acquisition is in use, then the customer's network specialist must configure the network. We also recommend that a secure network account (SNA) user be created. Refer to the document: <i>Laboratory Director Guide</i> , which is included in the installation package for the SCIEX OS software.	<input type="checkbox"/>
Configure the connection to the LIMS.	<input type="checkbox"/>
Install device drivers or software for third-party LC devices that are not supported by SCIEX.	<input type="checkbox"/>
Install software that is not supplied by SCIEX on the computer.	<input type="checkbox"/>
Restore the data files from the backup files.	<input type="checkbox"/>
Restore the library files from the backup files.	<input type="checkbox"/>
If the configuration of the Analyst software has been customized, then make the same customizations in the SCIEX OS software. Configuration changes include changes to users, roles, permissions, and queue or project settings.	<input type="checkbox"/>
Convert methods that were created in the Analyst software.	<input type="checkbox"/>
Convert report templates that were created in the Analyst software.	<input type="checkbox"/>

Postrequisites

Postrequisites	Complete
Configure the Central Administrator Console (CAC) software, if required.	<input type="checkbox"/>
Configure the User Management database for the SCIEX OS software.	<input type="checkbox"/>
If one or more separate processing computers are used, then install the SCIEX OS software on each of the processing computers. For more information or if support is required, contact your SCIEX representative.	<input type="checkbox"/>
Move the license for the Analyst software to a new computer, if required. Refer to the section: Move the Analyst Software License .	<input type="checkbox"/>

Move the Analyst Software License A

To use the Analyst software on a different computer, the license must be moved to that computer, and then the Analyst software must be removed from the old computer.

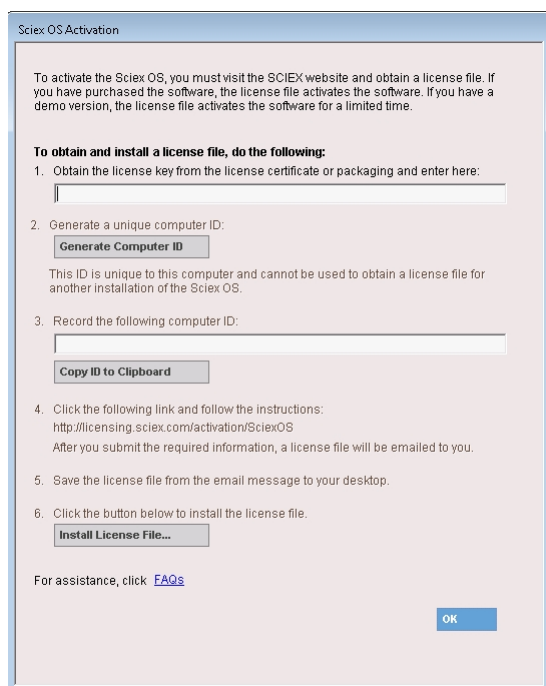
Required Materials

- Installation media for the Analyst software
- Activation ID (AID) for the Analyst software to be installed
- [SCIEX Now](#) account

Note: If aid is required for this task, then contact support at [SCIEX Now](#).

1. Use the Analyst software installation media to install the Analyst software on the new computer.
2. Open the Analyst software.

Figure A-1 Example of an Activation Dialog from the SCIEX OS Software



Note: Some fields in the Activation dialog might be different from the example shown.

3. Create a computer ID for the new computer:
 - a. In the field for the license key in step 1, type or paste the AID.
 - b. In step 2, click **Generate Computer ID**.The computer ID for the new computer is shown in the field in step 3.
4. Make the request to move the software license:
 - a. Go to <https://sciex.com/support/registered-software>, and then use the credentials to sign in.
 - b. In the list of registered software connected to the account, find the item with the same AID in the **License/Activation ID** field.

Figure A-2 Location of the Request Software Move Button

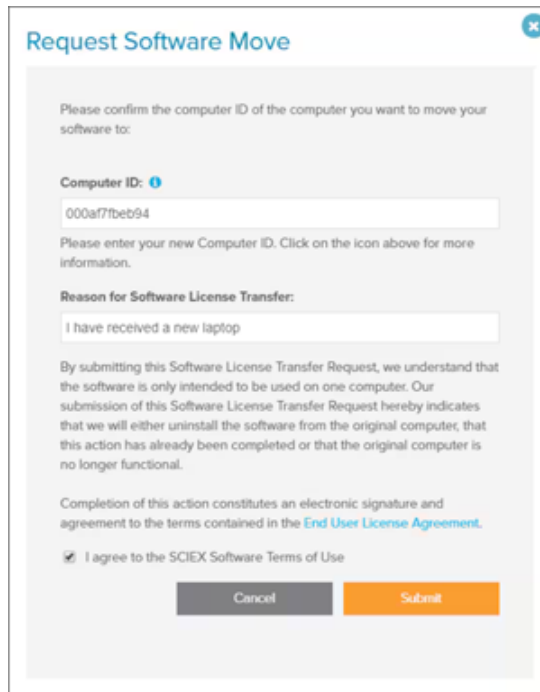


If no item in the list of registered software has the same AID, then click **Register Software**, and then follow the on-screen instructions.

- c. Click **Request Software Move**.

Move the Analyst Software License

Figure A-3 The Request Software Move Dialog



Request Software Move

Please confirm the computer ID of the computer you want to move your software to:

Computer ID: ⓘ
000af7fbeb94

Please enter your new Computer ID. Click on the icon above for more information.

Reason for Software License Transfer:
I have received a new laptop

By submitting this Software License Transfer Request, we understand that the software is only intended to be used on one computer. Our submission of this Software License Transfer Request hereby indicates that we will either uninstall the software from the original computer, that this action has already been completed or that the original computer is no longer functional.

Completion of this action constitutes an electronic signature and agreement to the terms contained in the [End User License Agreement](#).

I agree to the SCIEX Software Terms of Use

Cancel Submit

- d. Copy the computer ID that was created in step 3.b, and then paste it in the **Computer ID** field
- e. In the **Reason for Software License Transfer** field, type a reason for the request, and then click **Submit**.

SCIEX moves the software license. After the license is moved, an e-mail is sent with a link to download the new license file.

5. Save the new license file on the desktop of the new computer.
If the Analyst software on the new computer is closed, then open it.
6. In the Activation dialog, click **Install License File**.
The license file is installed on the new computer.
7. Remove the Analyst software from the old computer.
As required by the SCIEX software terms of use, the Analyst software must be removed from the old computer.

Learning Resources

B

Use the resources given in this section to learn how to use the SCIEX OS software. To see all of the courses that are available, go to [SCIEX Now Learning Hub](#).

Topic	Resource
Introduction to the user interface and workspaces	<ul style="list-style-type: none">• SCIEX Now Learning Hub: SCIEX OS software overview• SCIEX Now Learning Hub: Transition to SCIEX OS software for SCIEX Triple Quad and QTRAP systems eLearning path¹• SCIEX Now Learning Hub: 3 day transition to SCIEX OS for SCIEX Triple Quad and QTRAP systems¹• SCIEX OS Software Help
How to convert methods from the Analyst software	<ul style="list-style-type: none">• SCIEX Now Learning Hub: SCIEX OS software - method creation for Triple Quad and QTRAP systems• Analyst Software to SCIEX OS Software Method Converter Release Notes
How to configure devices	<ul style="list-style-type: none">• SCIEX Now Learning Hub: SCIEX OS software overview• SCIEX OS Software Help
How to operate an LC-MS/MS with SCIEX mass spectrometers	<ul style="list-style-type: none">• SCIEX Now Learning Hub: SCIEX OS software overview• SCIEX Now Learning Hub: Introduction to LC-MS/MS operation series for SCIEX triple quadrupole and QTRAP systems• SCIEX OS Software Help
How to create LC and MS methods	<ul style="list-style-type: none">• SCIEX Now Learning Hub: SCIEX OS software overview

¹ Course must be bought separately.

Learning Resources

Topic	Resource
	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: SCIEX OS software - method creation for Triple Quad and QTRAP systems • SCIEX OS Software Help
How to create and submit a batch	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: SCIEX OS software overview • SCIEX Now Learning Hub: SCIEX OS software - data acquisition • SCIEX OS Software Help
How to do quantitative data processing	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: Quantitative data processing using SCIEX OS software • SCIEX OS Software Help
How to use the Explorer workspace	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: SCIEX OS software - Explorer workspace ² • SCIEX OS Software Help
How to do compound and source optimization	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: SCIEX OS software - compound and source optimization for SCIEX Triple Quad and QTRAP systems • SCIEX OS Software Help
How to tune and calibrate the system in the MS Tune workspace	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: SCIEX OS software overview • SCIEX Now Learning Hub: SCIEX OS software - MS Tune for SCIEX Triple Quad and QTRAP systems • SCIEX OS Software Help
How to convert report templates from the Analyst software for use with the SCIEX OS software	<ul style="list-style-type: none"> • SCIEX Now Learning Hub: Working with Reporter software templates

² Premium content is available with a SCIEX Service Agreement.

Contact Us

Addresses



Leica Microsystems CMS GmbH
Ernst-Leitz-Strasse 17-37
35578 Wetzlar
Germany

UKRP

Leica Microsystems (UK) Ltd
19 Jessops Riverside
800 Brightside Lane, Sheffield
S9 2RX, England



AB Sciex Pte. Ltd.
Blk33, #04-06 Marsiling Industrial Estate Road 3
Woodlands Central Industrial Estate, Singapore 739256

**SCIEX
Headquarters**

AB Sciex LLC
250 Forest Street
Marlborough, MA 01752
USA

Customer Training

- Global: sciex.com/contact-us

Online Learning Center

- [SCIEX Now Learning Hub](#)

SCIEX Support

SCIEX and its representatives have a global staff of fully-trained service and technical specialists. They can supply answers to questions about the system or any technical issues

Contact Us

that might occur. For more information, go to the SCIEX website at sciex.com or use one of the links that follow to contact us.

- sciex.com/contact-us
- sciex.com/request-support

Cybersecurity

For the latest guidance on cybersecurity for SCIEX products, visit sciex.com/productsecurity.

Documentation

This version of the document supersedes all of the previous versions of this document.

To find software product documentation, refer to the release notes or software installation guide that comes with the software.

To find hardware product documentation, refer to the documentation that comes with the system or component.

Note: To request a free, printed version of this document, contact sciex.com/contact-us.
