SCIEX Now support network

The destination for all your support needs

The result: be self-sufficient, be more productive and deliver results

Onboarding

Data

integrity

Your journey with us starts with comprehensive onboarding. We register you to SCIEX Now, enroll you in your Learning Hub learning path and send you a welcome email.

Onboarding

Workflow

support

Data integrity

Increase your confidence with compliance services to help you safeguard your data, confirm data integrity and ensure system modifications can be traced.

Learning Hub

Take your lab to the next level with best-in-class content delivered through diverse and flexible learning options that can help you maximize your system.

Benefit from personalized learning paths based on the latest memory science to help ensure better knowledge retention.



Lab growth

Daily Workflow

Lab enhancement services

Apply a holistic approach to your lab to increase productivity and reduce system downtime.

Our goal is to help you meet tight deadlines, improve the quality of results and ultimately increase your profitability.

Workflow support

Our mission is to help you be successful.

Whatever your challenge, the SCIEX support team is here to help you achieve your scientific goals quickly and efficiently.

Self-help resources

Self-help

resources

Our knowledge base and community help you move your science forward and get the answers you need from SCIEX experts as well as your peers.

All self-help resources are mobile-friendly, allowing you to get support at any time, from anywhere.

Register now to get the most out of your SCIEX investments: sciex.com



Support along the way

Discover how the SCIEX Now support network helps you navigate your journey with us

Master your daily workflow with efficiency

- Personalized onboarding process
- Unique Learning Hub Success programs
- Complete workflow support
- Comprehensive self-help resources

Operate your lab for maximized profit

- Consistent education
- Comprehensive contract options
- Unique lab optimization services
- Extraordinary data protection

Daily Workflow Nethod development Lab growth

Develop your method with confidence

- Advanced training options
- Enhanced support offerings
- Unique lab optimization services
- Extensive method development information

Grow your lab with sustainability

- Seamless group onboarding experience
- Scalable education options
- Focused workflow support
- Professional lab enhancement services
- Real-time monitoring with StatusScope remote monitoring service

Start your path to success now: sciex.com/support

