

Analyst[®] Administrator Console Addendum



Additional Support Information

This document is an addendum to the *Analyst[®] Administrator Console 3.0 Software Installation Guide* and the accompanying *Release Notes*.

Operating System Support

Analyst[®] Administrator Console 3.0 software supports the following operating systems: Microsoft Windows 7, 32-bit; Microsoft Windows 7, 64-bit; and Microsoft Windows 10, 64-bit operating systems.

Notes on Use, Known Issues, and Limitations

- **The active Audit Map in the Default Project might not be used for a new project in the AAC**
When a project is created in the AAC, the active Audit Map for the Default Project set in the Administrator Console Properties might be not applied to the new project. To apply the required Audit Map to the new project, log in to the Analyst[®] software as a designated workgroup user, select the project in the Audit Trail Manager, go to the Settings tab and then click **Audit Trail Data > Projects > *the new project created in AAC***. (AN-1170)
- **Cannot start the AAC client as a different user than the user logged in to the Microsoft Windows 10 operating system**
When a user tries to start the AAC Standalone client as a different user than the Windows user on a local workstation where the Analyst[®] software is installed, an error that the Administrator Console could not find or initialize the remote server even though this user is registered on the AAC server is shown. This behaviour is Microsoft Windows 10 operating system specific. To avoid this issue, change the Security Option for **User Account Control: Behavior of the elevation prompt from administrators in Admin Approval Mode** in the Local Security Policy from **Elevate without prompting** to **Prompt for credentials**. With the UAC settings automatically set to **Always notify**, right-click the Administrator Console icon, click **Run as administrator**, and then type a different user credentials. The AAC client opens if the user is registered on the AAC server. (AN-1330)
- **The project name is not recorded in the Administrator Console Audit Trail records when a project is removed from the Project Root Pool on the AAC**
When removing a project from the Project Root Pool on the AAC, the removal of the project from all workgroups is recorded in the Administrator Console Audit Trail with the project path but the project name is missing. (AN-1343)

- **Audit Trail entry might incorrectly report enabled Screen Lock and Auto Logout functions when the workgroup is changed from Mixed Mode to Integrated Mode**

If the screen lock and auto logout options are not cleared before the workgroup on the AAC is changed from Mixed Mode to Integrated Mode, then the Administrator Console Audit Trail will show that the Screen Lock and Auto Lock options are enabled even though these features are always unavailable in Integrated Mode. To avoid this incorrect audit trail entry, clear the Screen Lock and Auto Logout options before changing from Mixed Mode to Integrated Mode in the AAC. (AN-1344)

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