

Protect Plus plan



Confidence that your new mass spectrometer is protected

Congratulations on purchasing a new SCIEX LC-MS system! The **Protect Plus plan** is the seamless way to continue **comprehensive maintenance and repair coverage** when your instrument's warranty expires.

Maximize productivity in your lab and generate better data with the most up-to-date software and advanced support, with the Protect Plus plan. This plan is only available at the time of your instrument purchase.

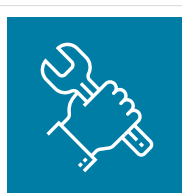
What's covered in the Protect Plus* plan

- 2 business days response time for on-site remedial repairs[†]
- Full parts, labor and travel required for remedial repairs
- One Planned Maintenance (PM) visit including PM kits and software health check per contract year
- Hardware, software and application telephone support during normal business hours
- StatusScope[®] Remote Monitoring service on compatible models[‡]
- Full access to SCIEX Now[™] online and premium online training courses
- Upgrades to latest software versions for all entitled SCIEX software[§]
- 30% discount on additional software licenses
- 25% discount for software validation services

Purchase additional Protect Plus options for

- Next business day on-site response[†]
- Qualification services available for your instrument, software and HPLC system
- On-site application consulting, training and method development (for research use only)

Benefits for your lab



Optimized results

Run your workflows more smoothly with full software upgrades and workflow assistance



Maximum uptime

Minimize interruptions with next-day delivery of parts and fast response times



Top performance

Increase confidence with unlimited access to SCIEX-approved parts



Budget adherence

Balance your total cost of instrument ownership with a fixed annual fee



Remote monitoring

Be confident that your lab is running smoothly, wherever you are with StatusScope Remote Monitoring[‡]

Choose the right plans to protect your workflow

LC Protect* and PD Protect* plans complete your coverage

- Guaranteed† 2 business day on-site response time
- Parts, labor and travel for remedial repair
- One PM visit per contract year
- Hardware telephone support
- Access to StatusScope Remote Monitoring Service on compatible models‡

Protect your LC-MS investment now
sciex.com/services



LC Protect plan*
For your SCIEX LC system

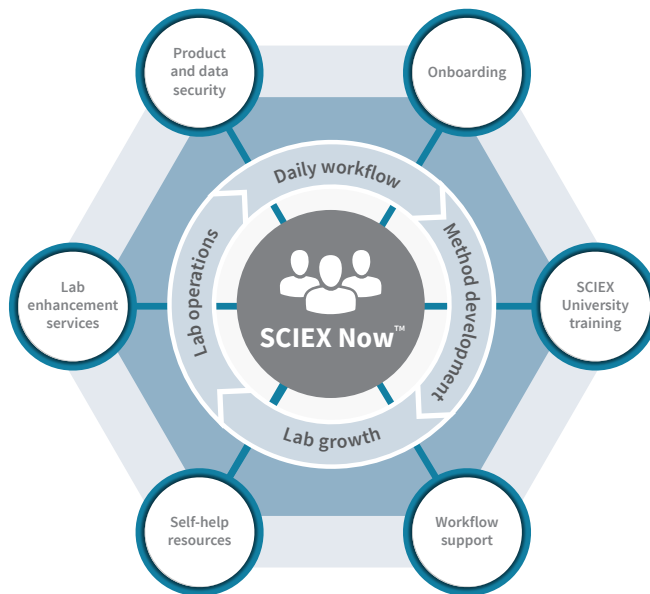
Protect Plus plan*
For your mass spec and software (see reverse side)

PD Protect plan*
For your peripheral devices, such as gas generators, uninterruptible power supplies, and others

SCIEX Now™ Support Network

The destination for all your support needs

For more information about SCIEX Now or to register, visit sciex.com/support



* Available only at time of instrument purchase from SCIEX

† Location restrictions apply. Contact your local service and support representative for details

‡ See sciex.com/statusscope for list of compatible instruments

§ Protect Plus Plan covers software included with the instrument Starter Kit: one Analyst* Acquisition license, one Analyst Processing license and one SCIEX OS-MQ license for Analyst based systems or one SCIEX OS license for SCIEX OS based systems or one Analyst* TF Acquisition license, one PeakView™ license, one SCIEX OS-Q license and MS/MSALL with SWATH* Acquisition for SCIEX TripleTOF® instruments.

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